



36TH ANNUAL CONSUMER AFFAIRS CONFERENCE

connecting:

Helping Consumers and Students Beat Financial and Unemployment Challenges

HIGHLIGHTS:

THURSDAY & FRIDAY

October 27-28, 2011

7:30 a.m.-5:00 p.m.

California State University
Northridge

Thousand Oaks Rm.
18111 Nordhoff St.,
Northridge, CA 91330

INFORMATION:

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- ◆ New 2011 Consumer Laws
- ◆ *Scamarama*: Discuss and learn top consumer frauds, issues, trends
- ◆ Consumer Financial Protection Bureau: How is it helping consumers, agencies?
- ◆ Legal aid: Defending low-income people from bad employers, phony attorneys
- ◆ Debt and collections: Bad collection agencies and debt settlement scams
- ◆ You are hired!: Job hunting, interviewing techniques, job scams, privacy issues
- ◆ Foreclosure and loan modification fraud: Identify, report, combat
- ◆ Aging parents: Ready to care for them?
- ◆ Empowering consumers to take charge of their health and get access to health care



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