



# CALIFORNIA CONSUMER AFFAIRS ASSOCIATION

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Secretary  
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**Gil DeLuna**  
Chair  
Legislative Committee

## CCAA NORTHERN DIVISION MEETING

**DATE: Tuesday January 24, 2012**

**TIME: 10AM – 2PM**

**LOCATION: CA Department of Consumer Affairs  
Hayward Complaint Resolution Office  
22320 Foothill Boulevard, Suite 500  
Hayward, CA 94541  
(530) 888-7062  
Contact: Bev Augustine (916) 919-4679**

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|-------------------|--|
| <b>10:00 a.m.</b> | <b>Welcome and Introductions – All</b>   |
| <b>10:15 a.m.</b> | <b>Report on New Officers -- Bev Augustine</b>   |
| <b>10:30 a.m.</b> | <b>Guest Speaker -- Topic: SB 890/ Illegal Debt Collection<br/>Ted Mermin, Professor, UC Berkeley- Boalt Law School</b>  |
| <b>11:00 a.m.</b> | <b>Legislative Committee Updates -- Gil DeLuna, Chair<br/>--Review of DCA's 2011 Legislative Digest</b>  |
| <b>Noon</b>       | <b>Working Lunch (bring your own, or order from Quiznos or<br/>Safeway downstairs)</b>   |
|                   | <b>Lunchtime Discussion: 2011 CCAA Conference</b>  |
| <b>12:30 p.m.</b> | <b>Discussion of Governor's Proposed Budget and Impact on<br/>State Agencies -- Bev Augustine</b>  |
| <b>1:00 p.m.</b>  | <b>CCAA Business:<br/>--Approval of July Meeting Notes -- Gil DeLuna/Cory Finegan<br/>--Budget Report – Bev Augustine<br/>--Strategic Plan Update -- Bev Augustine</b> |
| <b>1:30 p.m.</b>  | <b>Discussion of Potential Consumer Outreach Event</b>   |
| <b>1:45 p.m.</b>  | <b>Future Meetings and Topics - All</b>  |
| <b>2:00 p.m.</b>  | <b>Adjournment</b>   |